

Online Banking Quick Reference Guide



Your **NEW** Online Banking Login field looks like this. You'll enter your username on our website.

The screenshot shows the Palmetto Health Credit Union website. At the top right, there are navigation links: LOCATIONS | ABOUT US | ATMS | JOIN | CONTACT US. The main header includes the Palmetto Health Credit Union logo, a search bar, the phone number 888-978-2101, and social media icons for a phone and Facebook. Below the header is a menu with links for accounts, loans, investments, insurance, services, resources, and discounts. The main content area features a yellow 'Online Banking Login' box with an 'Enter Username' input field and a 'GO' button. A green arrow points to the 'Enter Username' field. Below this box is a 'Coming Soon...' section with a green plus sign icon and the text 'All the features you need and the convenience you love!' and a 'Learn More' link. To the right of the login box is a photograph of a woman in a blue shirt sitting at a computer workstation, smiling. At the bottom of the page, there is a 'NEWS & ALERTS' section with a green exclamation mark icon. The first alert is titled 'New ACH fee' and states: 'NEW ACH Fee for phone payments- Beginning May 1, 2015, PHCU will charge a \$10.00 fee for loan payments made over the phone from other financial institutions.'

Your **NEW** Watermark & Password screen looks like this:

Multi-Select Accept Lien | Palmetto Health Credit Union | Online Banking Log In

File Edit View Favorites Tools Help


Net Teller login | Palmetto Health Credit U... | Google | Mobile Banking (2) | Elan 1 | ESA | Facebook | gmail | Premier eTitleLien | Website Changes

PALMETTO HEALTH
Where all adds up for you. Credit Union

Palmetto Health Credit Union | PO Box 100167 | Columbia, SC 29202
Routing #253978756
Member Service: (803) 978-2101

Enroll in Online Banking | Test Browser | Home

Login to Online Banking ?




Please verify your personal image!
For added security, each time you login, please verify the image on the left is the image you selected as your Personal Identification Image.


Online Banking ID: member


Online Banking Password: [Forgot Password?](#)

Submit

* Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers "Help" section, or contact their Customer Support, to see if this option is available and how to turn it off.

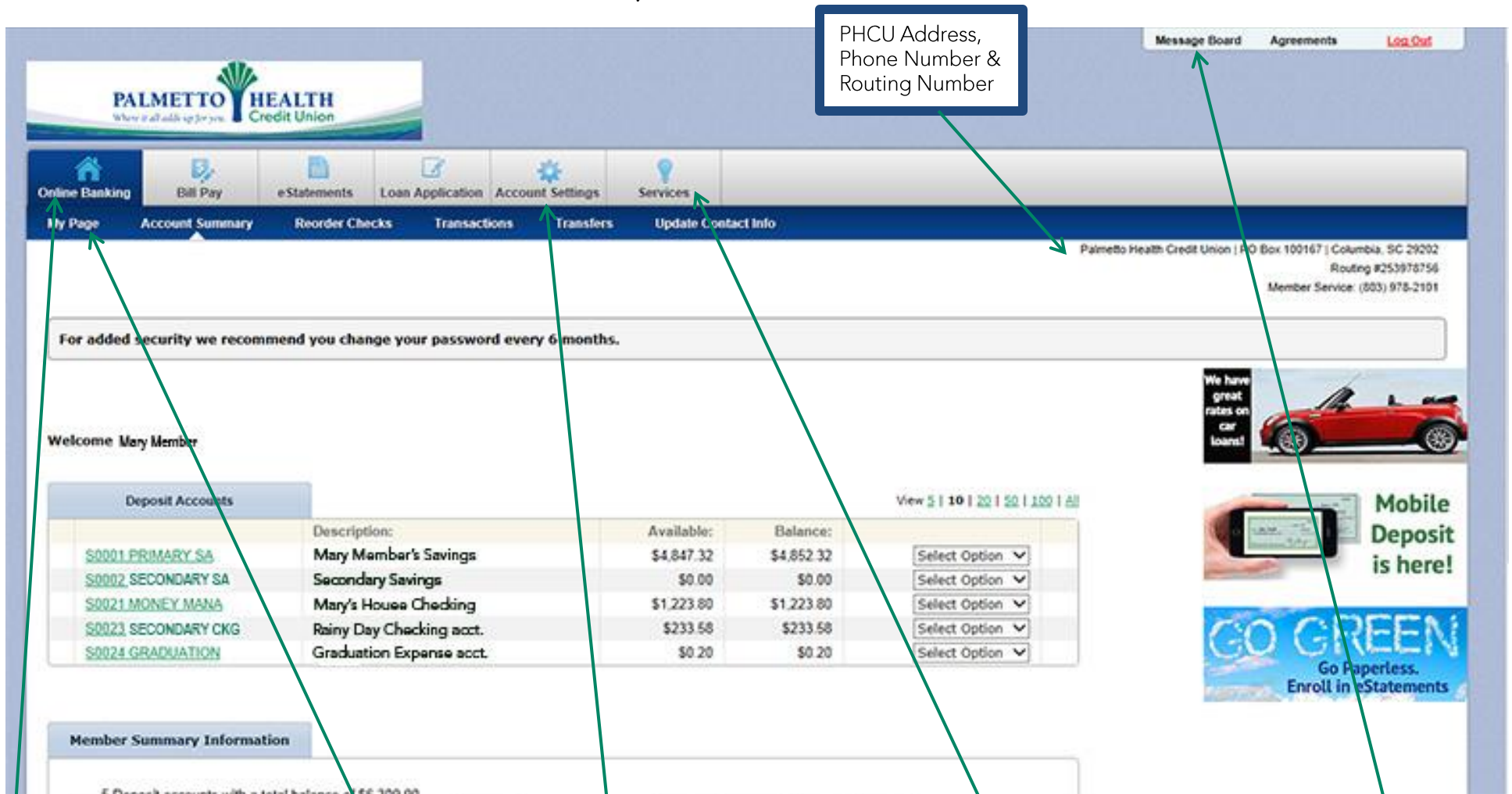

powered by Symantec


National Credit Union Administration, U.S. Department of Treasury


EQUAL HOUSING LENDER

11:02 AM
6/11/2015

Your **NEW** Online Banking home page looks like this! (Need help finding your way around? Some of the most common features and their locations are listed below.)



ONLINE BANKING

- View Account Summary
- Reorder Checks
- Transfer \$ within your Account or to Someone Else @ PHCU
- Update your Address, Phone Number, Email Address or Employer

MY PAGE

Customize or Change your Online Banking Landing Page

ACCOUNT SETTINGS

- Edit your Account Names
- Change your Username or Password
- Update your email address or Personal Watermark
- Change your Password Reset Question & Answer

SERVICES

- ✓ View Pending Deposits & Holds
- ✓ View your Routing & Account #s
- ✓ Obtain Loan Payoff Quote
- ✓ Open/Add an Additional Account
- ✓ Send Money to Someone at PHCU
- ✓ Request a Check
- ✓ Sign up for eAlerts
- ✓ Opt-in/Opt-out Reg E Overdraft
- ✓ Opt-in/Opt-out of eStatements

MESSAGE BOARD

Send & Receive Secure Messages to PHCU

Your customizable 'MY PAGE' can look like this! You decide what you want to see and where you want to see it. You can even choose to make it your Online Banking home page or landing page.

Message Board Agreements [Log Out](#)

PALMETTO HEALTH
Where it all adds up for you. Credit Union

Online Banking Bill Pay eStatements Loan Application Account Settings Services

My Page Account Summary Reorder Checks Transactions Transfers Update Contact Info

Palmetto Health Credit Union | PO Box 100167 | Columbia, SC 29202
Routing #253976756
Member Service: (803) 978-2101

Balances displayed on "My Page" reflect your available balance.

Set As Start Page | [Configure This Page](#)

Account Balances

No accounts selected. Use the 'Configure Settings' icon above to select your accounts to view.

My Accounts

Name	Balance	View
D S0023 Graduation Account	\$233.58	Info Holds
D S0024 Rainy Day Account	\$0.20	Info Holds
D S0021 Money Management CK	\$1,223.80	Info Holds
S S0001 Primary Savings	\$4,847.32	Info Holds
S S0002 Secondary Savings	\$0.00	Info Holds

Recent Transactions

No recent transactions for your selected accounts and filter in the last 30 days. Use the 'Configure Settings' icon above to select your transactions to view.

Recent Transfers

Date	Name	Amount	View
05/21/15	S0001 PRIMARY SA -> S0021 MONEY MANA	\$30.00	View
05/17/15	S0001 PRIMARY SA -> S0021 MONEY MANA	\$150.00	View

Did You Know

...the Right column has FI-specific information

[Find out more...](#)

Welcome

Mary Member
Member@gmail.com
[Change](#)

Last Login:
06/11/2015 - 11:05:24 AM

If you need additional assistance, please visit our website or give us a call at (803)978-2101 Monday-Friday from 8:30 a.m. to 5:00 p.m.